Service Charter for the Department of Agricultural Science

SL	Service Title	Process Flow	Responsible
01	Collect student ID Card, Email address and know about student portal. (For new admitted students)	Contact to the Department Office https://pd.daffodilvarsity.edu.bd/support_ticket	Cell No.: +8801896034250 Email: agsoffice@daffodilvarsity.edu.bd
02	,		C-II N 0004 00 C02 42 F0
02	Course Offering	Online: https://daffodilvarsity.edu.bd/department-notice/ags) Department Office will publish the Course Offering (as per semester schedule) Online: https://daffodilvarsity.edu.bd/noticeboard Follow the Notice Board of the Department (For Online: https://daffodilvarsity.edu.bd/department-notice/ags)	Cell No.: +8801896034250 Email: agsoffice@daffodilvarsity.edu.bd
03	Registration Process	Accounts Clearance (by paying the required fees to the DIU accounts or pay through online) Check the Student Portal (for confirmation of the registration)	Cell No.: +8801896034250 Email: agsoffice@daffodilvarsity.edu.bd Cell No.: +8801847140051 Email: students.accounts3@daffodilvarsity.edu.bd
04	Subject or Course Add/Drop/Changes	Meet with Batch Advisor (within 7 working days to add/drop/changes in your course registration)	Cell No.: +8801896034250 Email: agsoffice@daffodilvarsity.edu.bd

05	Semester Drop Process Students will submit the semester drop/course drop	Write an application for semester drop (for format of writing the application communicate with the Department Office)	Cell No.: +8801896034250 Email: agsoffice@daffodilvarsity.edu.bd
	application to department office as per deadline.		
		Submit the application to the Department Office (for further process)	
06	To register courses of previous syllabus	Write an application (for format of writing the application communicate with the Department Office)	Cell No.: +8801896034250 Email: agsoffice@daffodilvarsity.edu.bd
		Submit the application to the Department Office	
		Submit the application to the Department Office (for further process)	

07	Re-admission Process Students will pay required Re-admission fee to the DIU accounts section or online as per the DIU policy.	the application (for further process)		Cell No.: +8801896034250 Email: agsoffice@daffodilvarsity.edu.bd Cell No.: +8801847140051 Email: students.accounts3@daffodilvarsity.edu.bd
		(communicate with	rmation of mission the Department	
08	Extension of the studentship			Cell No.: +8801896034250 Email: agsoffice@daffodilvarsity.edu.bd
09	Clearance for examinations (Midterm and Final)	(to the DIU accounts or through online)	ect clearance om the DIU unts section)	Cell No.: +8801847140051 Email: students.accounts3@daffodilvarsity.edu.bd
10	Semester result	You can see the semester result from the Student Portal (Need to complete the teaching evaluation from student portal then select your semester)		Cell No.: +8801896034250 Email: agsoffice@daffodilvarsity.edu.bd

Internship Process For getting an internship letter Cell No.: +8801896034250 Note I: After completing required Email: agsoffice@daffodilvarsity.edu.bd (you have to apply through the following Internship portal link: courses as per the syllabus. Apply http://internship.daffodilvarsity.edu.bd/?app=applicant login) transcript using students' portal by paying 50 taka at DIU accounts. The department will Collect the internship letter complete the internship/thesis & (from the department office within two working days) so on registration of 3/6 credits after checking transcript. Submit the internship letter (to the Organization where you want to do the internship) Submission of acceptance Letter (If the organization accept your internship the organization provide you an acceptance letter. You have to submit it to the department office) Internship Supervisor (Department will notify through email, cell phone also notice board) Letter. 12 Concern MoI. LoR. Testimonial and etc. Cell No.: +8801896034250 Email: agsoffice@daffodilvarsity.edu.bd **Submit Application** Payment process (For running students) (to the department office (pay 50 taka to DIU Cell No.: +8801847140051 and collect documents) accounts section or pay Students will submit application Email: students.accounts3@daffodilvarsity.edu.bd through online) through Batch advisor. It will be provided from the department office within 2 working days.

13	Concern Letter, MoI, LoR, Testimonial, Migration Certificate and etc. (For alumni)	Apply through student portal (by using DIU student application portal) Collection the documents (Download required documents from student portal or collect the documents (hard copy) from Registrar office as per deadline)	Email: registraroffice2@daffodilvarsity.edu.bd
14	Email password problem, student portal problem and internship portal problem	Payment (Pay 20 taka to DIU accounts section or pay through online) Submit Money Receipt to Department office or apply through Itelpdesk (For alarmi)	Cell No.: +8801896034250 Email: agsoffice@daffodilvarsity.edu.bd Cell No.: +8801847140051 Email: students.accounts3@daffodilvarsity.edu.bd
15	BLC Support	Contact to the BLC support team or Visit following link: (https://sites.google.com/daffodil/wasity.edu.bd/diw.blc_stude nt-guideline/guideline-for-diu-blc-moodle-students?pli=1) (For shazzi)	Cell No.: +8801847027540 Email: blc1@daffodilvarsity.edu.bd
16	Laptop (Bachelor of Public Health) (One Student One Laptop, eligibility, distribution, information, credit completion and etc.)	Need to complete at least 54.25 credits successfully with SGPA 2.5 and payment should be clear up to the last semester. (For alumni)	Cell No.: +8801713493088 Email: laptop@daffodilvarsity.edu.bd
17	Scholarship/Waiver support	Contact to the Scholarship/Waiver section or visit the web site (Link: https://daffodilivarsity.edu.bd/scholarship or contact waiver and scholarship section) (For thums)	Cell No.: +8801811458843 Email: scholarship@daffodilvarsity.edu.bd Cell No.: +8801811458848 Email: scholarship1@daffodilvarsity.edu.bd

18	Academic Transcripts / Certificates	Payment (Pay your required fees to the DIU accounts section or pay through online) Apply through student portal (Link: http://studentportal.diu.edu.b d/#/login) Collect the Documents (from Exam section as per delivery deadline)	Cell No.: +8801847140157 Email: nislam@daffodilvarsity.edu.bd Cell No.:+8801847027533 Email: examoffice8@daffodilvarsity.edu.bd Cell No.:+8801847027526 Email: examoffice9@daffodilvarsity.edu.bd
19	Teachers/officers Information	Visit for teachers: https://daffodilvarsity.ed u.bd/article/faculty Visit for Officers: https://daffodilvarsity.edu.bd /article/administration-direct ory	Cell No.: +8801896034250 Email: agsoffice@daffodilvarsity.edu.bd
20	Insurance Information	Contact to the office of the Director of Finance and Accounts	Cell No.: +8801847334799 Email: treasureroffice@daffodilvarsity.edu.bd
21	DIU Transportation	Visit the link: https://docs.google.com/spreadsheets/d/15xUoX4BVci54TlkHp_Az Snj54CPYvCDMcPf_zs8R_qs/edit#gid=796622161	Cell No.: +8801847140037 Email: transport-dsc@daffodilvarsity.edu.bd

22	DIU Boys Hostel	Contact to the Hall office	Cell No.: +8801847334956
			Email: <u>yksg3@daffodil.family</u>
	(Younus Khan Scholar Garden		Cell No.: +8801847334959
	-01)		Email: <u>yksg2@daffodil.family</u>
			Cell No.: +8801847334955
			Email: yksg8@daffodil.family
23	DILI Dava Hastal	Contact to the Hall office	Cell No.: + 8801847140030
23	DIU Boys Hostel	Contact to the Han office	Email: ksarker@daffodilvarsity.edu.bd
	(Younus Khan Scholar Garden		
	-02)		Cell No.:+8801847334954
			Email: yksg4@daffodil.family
			Cell No.: +8801847334957
			Email: yksg7@daffodil.family
			Cell No.: +8801847334967
			Email: yksg9@daffodil.family
			Cell No.:+8801847334966
			Email: yksg10@daffodil.family
24	DIU Girls Hostel	Contact to the Hall office	Cell No.: +8801847334929
	(Rowshan Ara Scholar Garden)		Email: frahman@daffodilvarsity.edu.bd
			Cell No.:+8801847334960
			Email: rasg1@daffodilvarsity.edu.bd
			Cell No.:+8801847334961
			Email: rasg2@daffodilvarsity.edu.bd
			Cell No.:+8801847334963
			Email: rasg3@daffodil.family
			Coll No. 11 9901947224064
			Cell No.:+8801847334964 Email: rasg5@daffodil.family
			Cell No.:+ 8801847334965

	l Email:rasg6@daffodil.familv
	Lindii. <u>id3g0@ddii0dii.idiiiiy</u>

Note:

1. You can also get this information in the following link:

Student Portal: https://daffodilvarsity.edu.bd/article/students

Departmental Website: https://daffodilvarsity.edu.bd/department/ags

2. Please let us know about the service you received at the following Number: 01713-493000